

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Patent No. ....7,162,015  
Confirmation No. ....9085  
Issue Date .....January 9, 2007  
5 Inventorship .....Patel, Kanu  
Applicant.....S.F. IP Properties 13 LLC  
Group Art Unit.....2614  
Examiner .....Gauthier, Gerald  
10 Attorney's Docket No. ....SFPB0001  
Title: Automated Information Access via the Telephone Line

**REQUEST FOR CERTIFICATE OF CORRECTION**

**UNDER 37 CFR 1.322**

15 To: Honorable Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
20 From: Lance R. Sadler (Tel. 509-755-7251; Fax 509-755-7252)  
Sadler, Breen, Morasch & Colby, p.s.  
422 W. Riverside Avenue, Suite 424  
Spokane, WA 99201

25 **Customer No. 75671**

Sir:

We respectfully request that a Certificate of Correction be issued in accord  
with enclosed form PTO-1050. The errors listed in form PTO-1050 are believed to be  
30 Patent Office errors and as such no fee is enclosed for this Request for a Certificate of  
Correction. If fees are due, however, the Commissioner is hereby authorized to charge  
any fee or credit any overpayments to Deposit Account No. 50-4143 of Sadler, Breen,  
Morasch & Colby.

5 We respectfully submit that significant error is present in the printed patent and  
that correction thereof in accord with enclosed form PTO-1050 is required to prevent any  
misunderstanding.

Respectfully Submitted,

10 Date: 7/9/2009

By: /Lance R. Sadler/

Lance R. Sadler

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## UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,162,015

Page 1 of 2

APPLICATION NO.: 09/737,098

ISSUE DATE : January 9, 2007

INVENTOR(S) : Kanu Patel

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the face page, in field (57), under "Abstract", in column 2, line 6, after "includes" delete --a--.

On the face page, in field (57), under "Abstract", in column 2, line 18, after "request," change "search" to --searches--.

Column 1, line 48, after "Young," delete --Smith,--.

Column 2, line 13, after "to" insert --the--.

Column 2, line 23, before "same" insert --the--.

Column 5, line 1, after "callers" change "assess" to --access--.

Column 5, line 8, after "provided" insert --to--.

Column 6, line 21, after "by" insert --the--.

Column 6, line 47, before "the" change "want" to --wants--.

Column 6, line 55, before "will" change "respond" to --response--.

Column 8, line 11, after "and" change "4C." to --"C."--.

Column 8, line 21, before "create" change "method" to --methods--.

Column 8, line 23, after "has" insert --a--.

Column 8, line 29, after "for" change "greater" to --more--.

Column 8, line(s) 34-35, after "preferred" change "embodiment" to --embodiments--.

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Page 2 of 2

APPLICATION NO.: 09/737,098

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INVENTOR(S) : Kanu Patel

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 8, line 58, in claim 1, before "gateway" insert --a--.

Column 8, line 66, in claim 1, after "of" change "moderns" to --modems--.

Column 9, line 33, in claim 7, after "handler" change "an" to --and--.

Column 9, line 40, in claim 7, after "of" change "moderns" to --modems--.

Column 10, line 42, in claim 15, before "gateway" insert --a--.

Column 10, line 50, in claim 15, before "plurality" insert --a--.

MAILING ADDRESS OF SENDER (Please do not use customer number below):

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2*